



# Whitepaper

## Risks of Not Upgrading Phone System Software



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# Risks of Not Upgrading Phone System Software

Are you using the most up to date phone system software? Or are you lagging behind with earlier software versions, leaving your infrastructure more vulnerable to malware attacks or system crashes?

**Failure to upgrade your software could be risking your business much more than you think.**

## 6 Risks you face by not upgrading phone system software

1

### You're not Up to Date with Protection

You don't have the latest patches & bug fixes, which help defend you against hacking & malware and maintain the security of your phone system.

2

### You'll Stay Vulnerable to an Older Threatscape

Without upgrading your software and your phone system's security mechanisms, you'll remain vulnerable to an older threatscape.

3

### Performance Suffers

As software gets older your phone system's operations can get slower, making it harder for you to communicate effectively and get things done.

4

### Customer Relationships Get Damaged

With your phone system more vulnerable and slower performing, there's more occasions when customers might not get through to you and you risk losing them to competitors.

5

### Poor Integration with Other Business Applications

Without the latest updates to open standards, it may be harder to integrate with other systems. You'll struggle to get the most from UC & collaboration tools.

6

### You're Less Competitive

By missing out on the latest features & tools that improve the quality and responsiveness of your communications, it's more difficult to secure deals & keep ahead of your competitors.

Get our advice on reducing risks and how we can help keep your Mitel system up to date.

**PSU**<sup>®</sup>

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