

# Audited, Accredited Service

## BSI ISO 9001:2008



“This BSI standard is essential. It’s the foundation that enables us to deliver ever higher levels of service quality and shows we are a safe pair of hands to do business with. We don’t just talk quality; we are serious and extremely committed in delivering it across all areas of our business.”

**Nigel Davies, Technical Director**

As one of the very first independent IT services companies to meet the BSI’s exacting industry standards, we continually monitor and improve processes throughout our business, so our customers always enjoy the highest levels of service excellence.

**1994** Year first achieved ISO accreditation.

The BSI conducts **six-monthly audits** of PSU. These examine the effectiveness of our quality management systems and processes across all our departments.

**2018** Current ISO 9001:2008 accredited until.

### From the 2015 audit

“... processes were seen to be controlled and well managed. The client has demonstrated a clear commitment to ... make continuous improvements, and continue developing the business as they establish a firm presence in the hosted / managed services sector.”

## About the BSI

As one of the world’s largest certification bodies, the British Standards Institute (BSI) audits and provides certification to companies worldwide, based on the implementation of effective standards of management systems.

Renowned for its quality, the BSI Kitemark offers an assurance to customers that any company associated with it can be trusted to provide the highest possible standards in their products and services.



ISO is the standard that everyone in our industry aspires to. It’s only awarded to those who can consistently demonstrate quality.

**PSU**<sup>®</sup>

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